

Privacy Notice

In accordance with the provisions of the Federal Law on Protection of Personal Data Held by Individuals, Tuux Mex, S. de RL. de C.V. (here and after "Tuux +") makes available the following privacy notice.

Tuux +, is responsible for the use and protection of your personal data, in this sense and in compliance with the legal obligations established in the Federal Law on Protection of Personal Data Held by Individuals, through this instrument informs the owners of the data, the information that is collected from them and the purposes that will be given to such information.

The personal data that we collect from you will be used for the following purposes, which are necessary to realize our relationship with you, as well as to meet the services and / or orders you request: marketing activity, sale of products, distribution of goods and services purchased by the customer, such as verifying and confirming your identity; for the preparation of budgets and / or quotations; make the customer file; provide and receive the services and / or products requested; give compliance and / or require contracted obligations; determine payment terms, and delimit days of credit; prepare contracts, agreements, invoices and receipts for services and / or products.

In order to carry out the purposes described in this privacy notice, we will use the following personal data: Full name, telephone, address, personal email, business email and billing information (in some cases).

Moreover, we inform you that your personal data will not be shared with any authority, company, organization or person other than us and will be used exclusively for the purposes indicated. Unless required by a competent authority.

You have at all times the right to know what personal information we have about you, what we use it for and the conditions of use we give them (Access), it is also your right to request the correction of your personal information if it is outdated, inaccurate or incomplete (Rectification); likewise, you have the right to have your information removed from our records or databases when you consider that it is not being used properly (Cancellation); as well as to oppose the use of your personal data for specific purposes (Opposition), These rights are known as ARCO rights.

In order to exercise any of the ARCO rights, the respective request must be submitted through the following e-mail: hola@tuuxmexikoo.com.

The above will also serve to know the procedure and requirements for the exercise of ARCO rights, however, the request for the exercise of these rights must contain the following information: Full name, email, telephone number and reason for the request.

The response to the request will be given within the following period: 10 working days, and will be communicated as follows: Through the email hola@tuuxmexikoo.com.

The contact information of the person or department of personal data, which is in charge of processing requests for ARCO rights, is Mercado Tuux, S.A. de C.V., communication to email: hola@tuuxmexikoo.com.

The holders of the information may, at any time, exercise their rights of access, rectification or cancellation of the personal data they have provided, as well as to oppose their treatment and/or revoke the consent given. Anyone wishing to do so should contact the staff of Tuux, via email hola@tuuxmexikoo.com.

It reserves the right to modify or update this privacy notice at any time, for the attention, adequacy and compliance with the applicable legal provisions, internal policies or new requirements for the provision or offering of its services and/or products, and will always keep it available for consultation on the website <https://mercadotuux.mx/tuux> and email tuuxplus@mecadotuux.com.

Last actualization: August 24, 2022